

The institutional report in a nutshell



PARLIAMENTARY APPEARANCES

Six by the Governor
One by the Deputy Governor



GOVERNING COUNCIL

10 voting members
Women 60% Men 40%



PROFIT FOR THE YEAR

€2,135 million, which was paid to the Treasury



STAFF

Total employees: 3,345
Women 50.70% Men 49.30%



PUBLICATIONS

13 regular publications
129 occasional publications



STRATEGIC PLAN

The Strategic Plan 2020-2024 was launched

THE BANCO DE ESPAÑA'S ACTIVITY IN 2020

The COVID-19 pandemic clearly influenced the different operational frameworks for the Banco de España's activities, both nationally and internationally.



MONETARY POLICY

Exceptional measures were adopted to increase the provision of liquidity to the real economy.



ECONOMIC ANALYSIS

The research agenda prioritised the analytical assessment of the impact of the crisis on the economy and the financial system



SUPERVISION

Prudential and conduct-related supervisory activity was refocused to address the risks arising from the pandemic.



FINANCIAL STABILITY

Macroprudential decisions, such as those relating to the countercyclical capital buffer or to stress tests, took into account the impact of the crisis.



INTERNATIONAL ORGANISATIONS

Meetings were held in virtual format, speeding up decision-making to mitigate the crisis.



BANKNOTES AND COINS

Measures were implemented to meet the demand for cash by institutions and the public at large.

HOW THE BANCO DE ESPAÑA INTERACTS WITH THE PUBLIC



E-ADMINISTRATION

Fostering electronic and digital means of communication with institutions and the public



FINANCIAL EDUCATION

An initiative included in the Strategic Plan to enhance the general public's knowledge of the financial world



BANK CUSTOMER PORTAL

5,490,379 visits in 2020, 41.8% more than in 2019



EXCHANGE OF PESETAS FOR EUROS

The deadline ends on 30 June 2021: a moment to recall the peseta's introduction in 1868 and look back at its history



ENVIRONMENTAL SUSTAINABILITY

Boosting various measures to foster sustainability in its activity



ART COLLECTION

Presentation of the *catalogue raisonné* and our art collection portal